

Determining What Individual Sus Scores Mean Adding An

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Practitioner's Take Away Introduction. There are numerous surveys available to usability practitioners to aid them in assessing the usability of... Methods. The SUS is composed of ten statements, each having a five-point scale that ranges from Strongly Disagree to... Adding an Adjective Scale. ...

Determining What Individual SUS Scores Mean: Adding an ...

Determining what individual SUS scores mean: adding an adjective rating scale. The System Usability Scale (SUS) is an inexpensive, yet effective tool for assessing the usability of a product, including Web sites, cell phones, interactive voice response systems, TV applications, and more. [...]

[PDF] Determining what individual SUS scores mean: adding ...

The System Usability Scale (SUS) is an inexpensive, yet effective tool for assessing the usability of a product, including Web sites, cell phones, interactive voice response systems, TV applications, and more. It provides an easy-to-understand score from 0 (negative) to 100 (positive). While a 100-point scale is intuitive in many respects and allows for relative judgments, information describing how the numeric score translates into an absolute judgment of usability is not known.

Determining what individual SUS scores mean: adding an ...

the median score of 70.5, which reflects the negative skew to the set of study mean scores. In fact, fewer than 5% of all studies have a mean score of below 50 (although 18% of surveys fall below a score of 50). The quartile breakdown of study mean scores is shown in Table 2. Table 2. Quartiles for SUS Study Mean Scores (n=273 studies)

Determining What Individual SUS Scores Mean: Adding an ...

The SUS score was 76.5 (sd: 13.4), a value that indicates "good" usability according to the adjective rating scale from [1, 2], and a B+ on the Sauro-Lewis curved grading scale [17]. The results ...

Determining What Individual SUS Scores Mean: Adding an ...

Determining what individual SUS scores mean: adding an adjective rating scale. The System Usability Scale (SUS) is an inexpensive, yet effective tool for assessing the usability of a product, including Web sites, cell phones, interactive voice response systems, TV applications, and more.

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To help answer that question, a seven-point adjective-anchored Likert scale was added as an eleventh question to nearly 1,000 SUS surveys. Results show that the Likert scale scores correlate extremely well with the SUS scores (r=0.822). The addition of the adjective rating scale to the...Expand Abstract

Figure 4 from Determining what individual SUS scores mean ...

Based on research, a SUS score above a 68 would be considered above average and anything below 68 is below average, however the best way to interpret your results involves "normalizing" the scores to produce a percentile ranking. The references at the end of this page and the template provide more information in context about the process.

System Usability Scale (SUS) | Usability.gov

To calculate the SUS score, first sum the score contributions from each item. Each item's score contribution will range from 0 to 4. For items 1,3,5,7,and 9 the score contribution is the scale position minus 1. For items 2,4,6,8 and 10, the contribution is 5 minus the scale position.

Revitalizing SUS, the System Usability Scale - Jens Oliver ...

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Determining What Individual Sus Scores Mean Adding An

-Pages 118-119 of the second article, Determining What Individual SUS Scores Mean: Adding An Adjective Rating Scale (Bangor, Kortum, & Miller, 2009) provide descriptive statistics for the adjective rating and show a chart of the averages with standard error bars.

Application Assessing Product with System Usability Scale ...

The SUS is "a simple, ten-item scale giving a global view of subjective assessments of usability" (Brooke, 1996, p. 6). There are five responses for each question ranging from "strongly agree" to "strongly disagree." SUS scores range between 1–100 and 68 is considered the average score (Sauro, 2011c).

An Overview of the System Usability Scale in Library ...

In looking at SUS scores from over 5,000 users, almost 500 studies across a variety of application types (for example, consumer and business software, websites, and cell phones), the average score is 68. This means SUS scores higher than 68 can be considered above average and scores lower than 68, below average.

SUSatisfied? Little-Known System Usability Scale Facts User ...

In order to calculate SUS score you subtract 1 from the user responses to odd statements, and subtract corresponding values from 5 in the even-numbered statements. At this point the converted response scale will be ranging from 0 to 4 with four being the most positive.

System Usability Scale online with analytics | usabilityTEST

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Solved: The System Usability Scale (SUS) Is Commonly Emplo ...

The average SUS Score is a 68: When looking at scores from 500 products, we found the average SUS score to be a 68. It's important to remember that SUS Scores are not percentages. Even though the SUS ranges from 0 to 100, these scaled scores are not a percentage.

MeasuringU: 10 Things to Know About the System Usability ...

NASA RTLX as a Novel Assessment Tool for Determining Cognitive Load and User Acceptance of Expert and User-based Usability Evaluaion Methods. EJBI 2020; 16(2): 14-21. DOI: 10.24105/ejbi.2020.16.2.14.