

Itil A Pocket Guide 2011 Edition

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When it comes to technical exams such as the ITIL Foundation Certification examination, timely revision with the help of an effective study guide can make the difference between success on the first attempt and failure. This Pocket Guide To The ITIL 2011 Foundation Certification was devised to meet this very specific requirement in mind.

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1 Introduction This pocket guide provides the reader with an overview of the basic concepts of ITIL (ITIL 2011 Edition). Readers can use the publication “Foundations of ITIL” or the ITIL core volumes (Service Strategy, Service Design, Service Transition, Service Operation and Continual Service Improvement) for more detailed understanding and guidance.

[ITIL® A Pocket Guide - 2011 Edition - MAFIADOC.COM](#)

This pocket guide does exactly the same as previous editions: offering a concise summary of ITIL, based on ITIL® 2011 Edition. We have condensed the full ITIL framework, found in 2000 pages, into just 200 pocket-sized pages! It means that this book is an essential time-saving and cost-effective guide to ITIL 2011 Edition.

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[ITIL® 2011 Edition - A Pocket Guide](#)

Previously known as: It Service Management based on Itil V3 - A Pocket Guide. This really popular pocket guide is a quick, portable reference tool designed for managers, to give an overall picture of the Itil V3 upgrade. Covering not only the Itil V3 Service Lifecycle approach, to provide even greater value, this handy new guide also describes the Itil V3 functions and processes in a separate section as well.

[Itil® V3 - A Pocket Guide: A Pocket Guide \(Itsm Library ...](#)

This pocket guide will provide readers with an understanding of the ITIL 4 service management framework, by: • understanding the key concepts of service management • understanding how the seven ITIL guiding principles can help an organization adopt and adapt service management • understanding the four dimensions of service management • understanding the purpose and components of the ITIL service value system • understanding the six activities of the service value chain, and how ...

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This pocket guide offers a concise summary of Itil® 2011 Edition. The full Itil framework, found in 2000 pages, condensed into just 200 pocket-sized pages! It means that this book is an essential time-saving and cost-effective guide to Itil 2011 Edition. Primarily it is a quick, portable reference tool to Itil for all professionals in the service management community. What is the 'lifecycle' approach?

[Amazon.com: ITIL® 2011 Edition - A Pocket Guide \(Best ...](#)

About this guide Note that the information contained in this pocket guide refers to ITIL® 2011 v3. For information relating to ITIL 4, see [https:// www.axelos.com/best-practice-solutions/itil](https://www.axelos.com/best-practice-solutions/itil). ITIL provides a framework of best-practice guidance for IT service management, and since its creation, ITIL has grown to become the

[An Introductory Overview of ITIL 2011 - TSO Shop](#)

For trainers free additional material of this book is available. This can be found under the "Training Material" tab. Log in with your trainer account to access the material. Note: This pocket book is available in several languages: English, German, Du

[ITIL® 2011 Edition - A Pocket Guide - Van Haren Publishing](#)

ITIL® – A Pocket Guide 2011 Edition (Best Practice (Van Haren Publishing)) eBook: a.o., Jan: Amazon.com.au: Kindle Store

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Now updated in line with the 2011 syllabus, the 'ITIL Foundation Handbook: Pocketbook from the Official Publisher of ITIL' is a quick-reference revision guide designed to help students prepare for their foundation exam. It is also a key reference aid for managers, practitioners, vendors and consultants in the workplace and while travelling.

[ITIL® Foundation Handbook | Book | AXELOS Store](#)

The ITIL Foundation Handbook: 2011 Edition provides relevant information, and enough detail and breadth of coverage to enable students to study for their Foundation exam. It references relevant sections of the ITIL 2011 core manuals, which makes it easier for delegates to cross-reference this pocket guide with the five ITIL manuals and speed up the learning process, boosting the candidates' chances of passing the exam at the first attempt.

[ITIL Foundation Handbook - 2011 Edition \(Pack of 10\) | IT ...](#)

Jan van Bon captures the framework's first major update in eight years with ITIL 4 -- A Pocket Guide, the newest addition to Van Haren Publishing's extensive Pocket Guide list, which covers topics from Agile to a variety of coding languages.

[Check out this free chapter excerpt from ITIL 4 -- A ...](#)

The ITIL pocket guides of Van Haren Publishing are since long recognized as the industry classic guide on the topic of ITIL, in many languages. Over the years this authoritative guide has earned its place on the bookshelves and in the briefcases of industry experts as they implement best practices within their organizations.

[ITIL® 4 – A Pocket Guide - Van Haren Publishing](#)

This pocket guide does exactly the same as previous editions: offering a concise summary of ITIL, based on ITIL® 2011 Edition. We have condensed the full ITIL framework, found in 2000 pages, into just 200 pocket-sized pages! It means that this book is an essential time-saving and cost-effective guide to ITIL 2011 Edition -- for both industry experts and students alike.

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